

Z Desk Support Tickets System Free Download

Z Desk V1.5 Support Tickets System with Knowledge Base and FAQs Free Download.. Z Desk – Support Tickets System with Knowledge Base and FAQs developed to create a support ticketing. [DemoDownload](#)

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Description

Z Desk V1.5 Support Tickets System with Knowledge Base and FAQs Free Download

Z Desk – Support Tickets System with Knowledge Base and FAQs developed to create a support ticketing. It allows live chatting, posting articles, and FAQs. It supports the creation of multiple departments and user roles based on your needs.

Main Features:

- Mobile Friendly
- Bootstrap 5 (Main Website)
- Based on CodeIgniter 3
- Easy Installation Using Wizard
- Dashboard and Statistics
- Multiple Departments
- Assign Multiple Users to Departments
- Ticketing System
- Live Chatting (For Registered Users)
- Tickets History
- Auto Close Tickets
- Generate Reports (.pdf)
- Email and Website Notifications
- Knowledge Base
- Share Articles on Social Media
- Helpful or Not Helpful Voting
- FAQs Management
- Announcements
- Unlimited User Roles
- Unlimited Staff Members
- Canned Replies with Placeholders
- Custom Fields (Tickets Creation Area)
- Assign Tickets to Agents
- Option to Show all Tickets or only Assigned (Roles)
- 3 Colors for Public Pages

- Generic User Login and Registration
- Login with Username and Email Address
- Social Login with Facebook, Google, and Twitter
- Google reCaptcha
- Secured Against XSS, SQL Injection and CSRF
- Timezone Adaptive According to Every User's Setting
- Add User from Admin Panel
- Edit User, User Profile Settings
- Users List and Search with Different Filters
- Date and Time Formats
- Password Strength Setting
- Users Invite System
- Email Verification for Registration
- Send Email to Registered User
- Email Templates
- Backup Options
- Cookie Consent Popup
- Manage Active Sessions
- Remember me Option
- Reset Password
- Maintenance Mode
- Pages Management
- Supports SMTP
- Send Test Email
- Google Analytics
- Ajax Based
- Translation Ready

What's Meant by Translation Ready?

This means that you can customize or add your translations by modifying the language files. You can also add your favorite language translations but, the post content (e.g. articles, etc) isn't supported for multiple languages.

Requirements:

- Linux Hosting
- PHP Version 7.2+
- MySQL Database
- Internet Connection
- mod_rewrite (for URL Rewriting)
- mbstring
- GD Library
- cURL
- Mail and SMTP
- ZipArchive