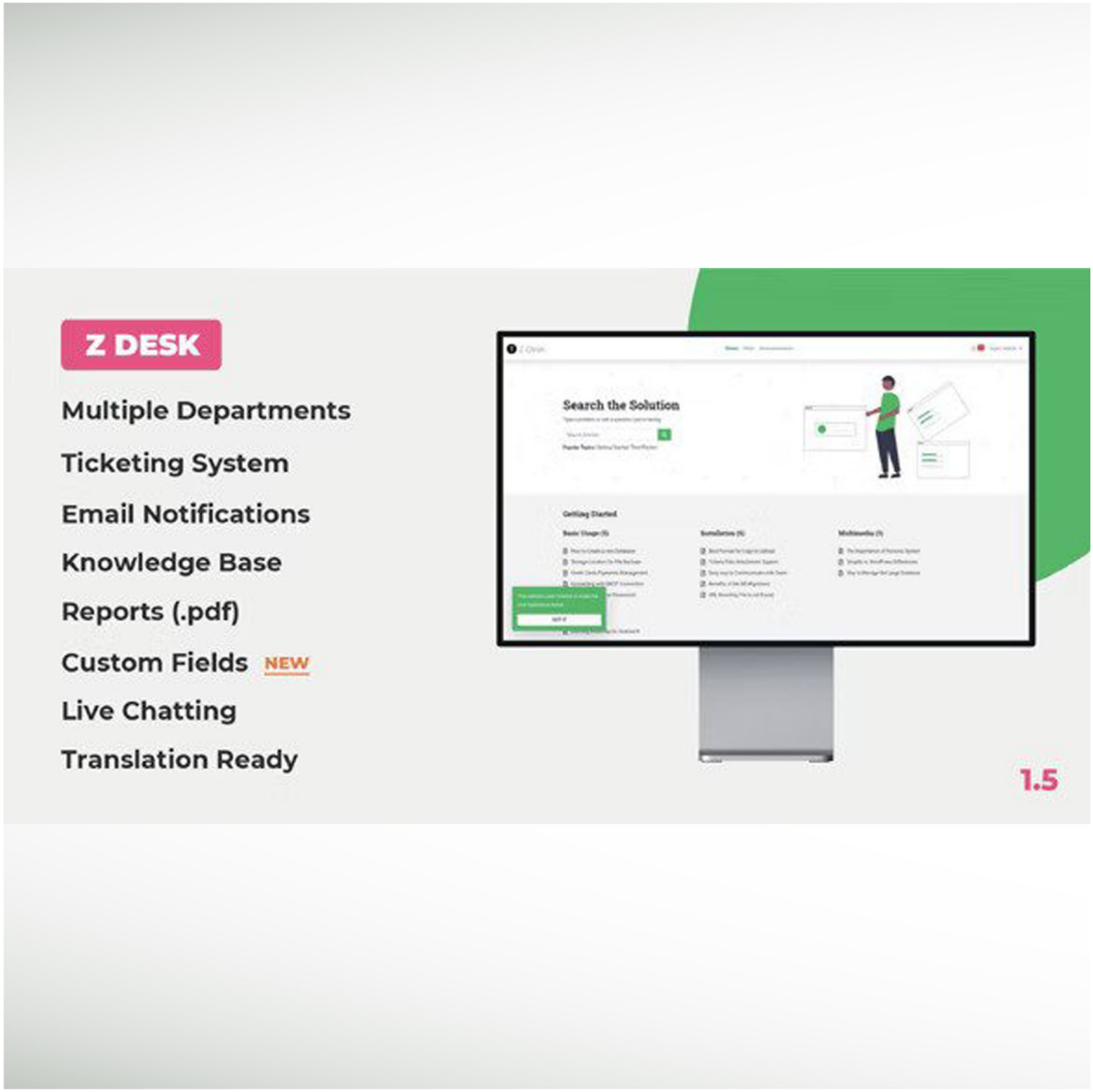
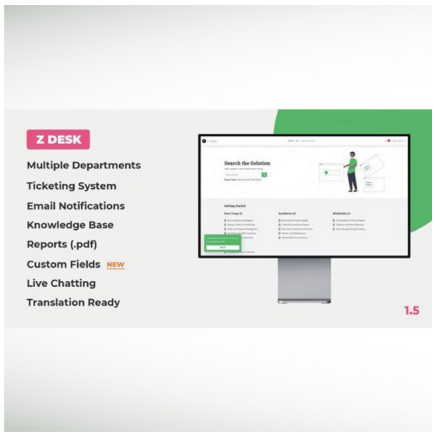
Z Desk Support Tickets System Free Download





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Description

Z Desk V1.5 Support Tickets System with Knowledge Base and FAQs Free Download

Z Desk – Support Tickets System with Knowledge Base and FAQs developed to create a support ticketing. It allows live chatting, posting articles, and FAQs. It supports the creation of multiple departments and user roles based on your needs.

Main Features:
Mobile Friendly
Bootstrap 5 (Main Website)
Based on CodeIgniter 3
Easy Installation Using Wizard
Dashboard and Statistics
Multiple Departments
Assign Multiple Users to Departments
Ticketing System
Live Chatting (For Registered Users)
Tickets History
Auto Close Tickets
Generate Reports (.pdf)
Email and Website Notifications
Knowledge Base
Share Articles on Social Media
Helpful or Not Helfpul Voting
FAQs Management
Announcements
Unlimited User Roles
Unlimited Staff Members
Canned Replies with Placeholders
Custom Fields (Tickets Creation Area)
Assign Tickets to Agents
Option to Show all Tickets or only Assigned (Roles)
3 Colors for Public Pages
Generic User Login and Registration
Login with Username and Email Address
Social Login with Facebook, Google, and Twitter
Google reCaptcha
Secured Against XSS, SQL Injection and CSRF
Timezone Adaptive According to Every User’s Setting
Add User from Admin Panel
Edit User, User Profile Settings
Users List and Search with Different Filters
Date and Time Formats
Password Strength Setting
Users Invite System
Email Verification for Registration
Send Email to Registered User
Email Templates
Backup Options
Cookie Consent Popup
Manage Active Sessions
Remember me Option
Reset Password
Maintenance Mode

Pages Management
Supports SMTP
Send Test Email
Google Analytics
Ajax Based
Translation Ready

What’s Meant by Translation Ready?
This means that you can customize or add your translations by modifying the language files. You can also add your favorite language translations but, the post content (e.g. articles, etc) isn’t supported for multiple languages.

Requirements:
Linux Hosting
PHP Version 7.2+
MySQL Database
Internet Connection
mod_rewrite (for URL Rewriting)
mbstring
GD Library
cURL
Mail and SMTP
ZipArchive